



Asia Pacific Quality Organization, Inc.
Global Performance Excellence Award 2024

GUIDANCE DOCUMENT

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GPEA 2024

Asia Pacific Quality Organization, Inc. Global Performance Excellence Award 2024

The GPEA (introduced in 2000 as IAPQA) is the only formal international recognition of performance or business excellence. The program is administered by the Asia Pacific Quality Organization which is non-stock, non-profit organization that serves as an umbrella group that brings together all of the leading quality professional societies in Asia Pacific Region.

Asia Pacific Quality Organization, Inc.
Commitment to Excellence

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Asia Pacific Quality Organization, Inc HQ is based in New Zealand while Operational Office support coming from Colombo, Sri Lanka. APQO is an organization led and driven by its active organizational members to help members harness the potential better value add to support its members' needs.

We congratulate all organizations for participating in APQO's Global Performance Excellence Awards initiative over the years to strive for excellence and seeking opportunities to improve themselves.

For 2024, the GPEA will be presented to you at the 29th APQO International Conference in Mexico to be held in October 2024. You and your staff are encouraged to plan now to attend the conference.

The award ceremony will be held in October 2024 and you are invited to register when we open registration likely in March 2024 and bring as many of your colleagues with you to the awards dinner to accept the award.



**29th APQO International Conference
October - 2024 Mexico**

As Baldrige and EFQM Criteria and its variations customized to meet the needs of various economies is widely used criteria for National Quality Awards. The GPEA Applicants must submit their application form attached with the Feedback report / or site visit report addressing the BE criteria according to the Business Excellence Awards requirements in their country.

Applications are limited to application report with no additional documents. However, feedback report and recommendations letters are accepted as necessary supporting documents. Additional information on performance and best practices are required on the prescribed format to support the application if the specified years are not covered by the application report.

APQO Award Governing Council

Comprise representatives mainly from APQO Executive Board & Core Council. The APQO Award Governing Council (AAGC) sets and review standards and guide the adoption of proven practices and processes ensuring rigour and currency in the BE Models and adoption by organizations in countries across the world. It also provides an oversight to the assessment practices that comply to desired standards and are value adding to applicants from APQO member countries or other interested parties.

APQO Award Governing Council 2024

The council will comprise the following APQO Officers:

- President APQO (Chair AAGC)
- Vice President Awards APQO
- President Elect APQO
- Vice President Administration APQO
- Vice President Finance
- Subject matter expert / Past President as required based on recommendation by President, Vice President Awards & Vice President Administration
- APQO - GPEA Secretariat (Ex - Officio) - as appointed

GPEA Assessors

GPEA Assessors are experienced Assessors recommended by active APQO Core Council Members and with assessment experience in assessing National Quality Awards applicants in various countries. Amongst them are assessors from Global Excellence Models Council (GEMs) Members who actively provide support and guidance to ensure processes and standards adopted are validated practices of leading Business Excellence Models and existing practices amongst GEMs member countries. Assessors operate as team and submit assessment findings to GPEA Secretariat for collation. Findings and recommendations are deliberated for decision by the APQO Award Governing Council.

The 2024 GPEA Awards Cycle

- Submission of GPEA Applications - **15th December 2023 to 28th February 2024**
- Assessment - **March to May 2024**
- Secretariat Collation - **May to June 2024**
- APQO Award Governing Meeting - **July 2024**
- Announcement of Results - **July 2024**
- GPEA Awards Night - **2 - 4 October 2024, Mexico**

Key requirement to comply/note:

- 1) All Applicants are required to submit the following when submitting the application:
 - a. Full name & full designation of Highest Ranking Officer of the applicant Organization
 - b. A soft copy of photograph of CEO / Highest Ranking Officer – to be in high resolution
 - c. Logo of the Organization – to be in high resolution
 - d. Between 100 to max 120 words on applicant's profile
 - e. Website address
- 2) All winners must participate the award ceremony to receive the award. No arrangements for third party receive the award or request send the award through third party is permitted. In the event a winner do not participate in the GPEA Award ceremony, the award will be withdrawn by the APQO Award Governing Council.
- 3) The APQO Award Governing Council decision is final and no appeals will be allowed.
- 4) It is very important the applicants provide the necessary information in submitting a complete and accurate information for GPEA application in terms of eligibility requirements, the application and the complete set of summary of performance information required.
- 5) Applicants are to submit letter of recommendation from the National Quality Award Body in their countries and also to provide the necessary information of the various award categories as per the National Quality Award program in their countries.
- 6) Applicants are requested to seek support in endorsing their GPEA application by Active APQO Core Council Member from their countries.